

## Parents Rights and Responsibilities

It is a parent's right:

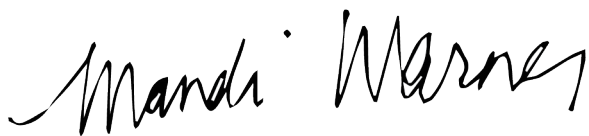
- To know about all aspects of the program
- To come to the Directors and have their concerns heard
- To know all about their child's experience in the program
- To feel welcome calling to check in on your child
- To feel free to ask questions of the faculty (when they can respond without interrupting the program)
- To feel assured that their beliefs, concerns, and values are sought and respected
- To have your children and family feel an assurance of complete confidentiality (where appropriate) on all matters involving the welfare of your children and family
- To have a strong partnership and communication between home and school

It is a parent's responsibility:

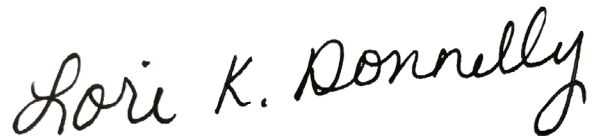
- To read the Parent Handbook and follow all policies and procedures
- To keep all important information current, including contact information, medical exams, etc., and to respond to requests for information from staff
- To respect school staff as professionals who work with families to provide quality care.
- To speak respectfully to staff both verbally and in writing
- To keep matters confidential in regards to anything related to another child or staff member
- To respect staff boundaries by not calling or texting them after work hours, on the weekends, and during Shabbat and holidays unless it is a true emergency
- To respect staff boundaries by understanding they will respond to you 24 hours after the next business day on emails
- To be honest and truthful when it comes to all health and safety measures including but not limited to COVID rules and contagious illnesses within the home
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Contacting the Directors:

Please feel free to email us at any time with questions or concerns. We are very open to communication, and strive to create an environment where you can be at ease with your child(ren) being away from you. Please note that a major change from last year is that both of us will be working frequently on Sundays and evenings, so we may have varying office hours. If you need to contact one of us by phone, please call the main office, and you will be forwarded to one of us. Please remember that we do not answer calls or emails on Shabbat or holidays unless it is an emergency.



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